Vocabulary from the video

If you have someone nearby who can act as an interpreter

No hablo español. Un momento por favor. Espere.

(I don't speak Spanish. One moment please. Wait for me.)

If you need to get an interpreter and call the customer back

No hablo español. Necesito llamar un intérprete. ¿Su nombre y teléfono, por favor?

La llamo más tarde.

(I don't speak Spanish. I need to call/get an interpreter. Your name and phone number, please? I will call you back later.)

Interpreter Services

The City of Tacoma contracts with Telelanguage for interpreter services

Email Tim Bernal at tbernal@telelanguage.com

Your department will be invoiced for the services.

In the event that you encounter a situation that requires quick resolution, and don't have time to contact Telelanguage, reach out to HR for assistance at <u>HRAdminTeam@cityoftacoma.org</u> or 253.591.5400.

Free Language Learning and Translation Apps

- The Best Free Language Learning Apps
- <u>The 5 Best Free Translation Apps</u> If you use one of these apps to translate official documents (letters, etc.), please remember to have a Spanish-speaking colleague double-check your translation (contact HR if you do not know anyone who can help you). Translations from these apps tend to have grammatical errors.